Auto-texts & dot phrases
dangers of copy & paste
patient messages & phone notes

Patient messages(Allscripts) Phone note (Centricity)

- Best way to communicate with team (nursing, front office, peers or preceptors)
- Is a permanent part of the patient chart
- Examples of some uses:
  - Please Track the urgent pulmonary referral done on 7/7/17 for lung nodule due to concern of cancer to completion
  - Please track the CT abdomen ordered today to completion due to concern for pancreatitis – patient also needs reminded for appointment next week for close follow up
  - Please call patient a week ahead to remind that labs are done and results available for visit as I am considering starting insulin at that visit based on the A1C
  - I saw your patient for an acute and have ordered a stress test – please follow up and see my note for details

Allscripts

- Send patient message to common inbox not a specific person
- IM front office
- IM nurse

Phone note in Centricty

- Don’t forget to add senders name to message
- In Centricity hold documents to Melodyne Monneypenny as the nurses work off her inbox

DO NOT copy & paste

- It just gets you into trouble

Auto texts in Allscripts